



Healing

CHRISTIAN
HOME CARE
NEWSLETTER

August 2025



WHO TO CALL FOR SUPPORT

ANCA STAMATESCU



Anca oversees the Care Coordination Team. She is the main point of contact for new enquiries as well as feedback and suggestions.

Phone: (03) 9069 6202

STIFFANY TOUSSAINT



Call Stiffany for scheduling new services with a caregiver, changing or cancelling scheduled services, and general admin matters.

Phone: (03) 9069 6200, option 1

DINU STAMATESCU



Call Dinu for any Accounting and Compliance matters that could not be resolved with other members of the team.

Phone: (03) 9069 6201

JOSHUA TIONG



Joshua is part of our Care Coordination Team. He will be in touch with you for assessments, care plans and service reviews.

Phone: (03) 9069 6200, option 2

JESSICA MAGNO



Jessica is also assisting with Care Coordination: service referrals, purchases, booking events and general admin matters.

Phone: (03) 9069 6200, option 2

NISHANTHI DHARMAKEERTHI



Nishanthi is our Accountant Assistant. Call Nishanthi for any queries regarding invoices and statements.

Phone: (03) 9069 6200, option 3

WHAT FAMILIES SAY ABOUT US:

Your dedication and hard work inspire us every day.

We truly appreciate you.

We appreciate your kindness, empathy, caring and organising the CHC church for Elders.

Anita.

CELEBRATING OUR COMMUNITY

We would love to highlight the testimonies, stories, special anniversaries or events of the Elders in our community.

If you have anything to share, please email us at anca@christianhomecare.com.au and we would love to feature you!

HAPPY BIRTHDAY TO OUR COMMUNITY MEMBERS



Elders:

Kon A. Ann B. Patricia B. Susan D. Iris D. Christine D. Marlene F. Inge H. Kae J. Rolf K. Vivien L. Ana L. Elizabeth M. Ngaih M. Heike M. Mee-Ing O. Suzanne P. Constance P.

Staff and Volunteers:

Sayu D. Joseph J.

CHRISTIAN HOME CARE NEWS

Monthly Newsletter



WORD OF THE MONTH: HEALING

As I grew up, I struggled a lot with severe asthma. Around 19-20 years old, I was losing hope, spending time in hospital, months at a time, unable to breath properly, unable to sleep.

I believed that God healed me; it was not a spectacular healing, in a moment, but it was true healing. I am still taking medication to this day, medication that God made doctors discover and administer, and I enjoy a healthy life. While we are all amazed at the stories in the Bible, where a blind man had vision restored, where a crippled had was made strong, where a lame beggar regained the ability to walk (and carry his mattress), sometimes we feel that God let us down, as we seem not to experience similar powerful miracles. Such thoughts make me think of diseases that God may heal in me without me even being aware, of protecting me from catching dangerous bugs and bacteria that could have disastrous effects on my health. In such moments, I feel so relieved to be in God's protective arms!

Why do I enjoy God's mighty protection? Just because he is Abba, Father, and also because His son, Jesus Christ, atoned for our sins.

"He Himself bore our sins' in His body on the cross, so that we might die to sins and live for righteousness; 'by His wounds you have been healed.'" 1 Peter 2:24

As we grow older, we know that health may get affected, but we have hope. Healing belongs to our God!

"Is anyone among you sick? Let them call the elders of the church to pray over them and anoint them with oil in the name of the Lord. And the prayer offered in faith will make the sick person well; the Lord will raise them up. If they have sinned, they will be forgiven." James 5:14-15.

Are you unwell? Trust the Lord and let us pray for your healing! And God's mercy will heal you, in His time.

by Dinu Stamatescu

Word of the month: Healing

Page 03

Support at Home - Changes Summary

Page 04

Reminiscing on CHC Service with Children

Page 05

Alpha Message: Does God Heal Today?

Page 06

Christian Home Church

Page 07

National Aged Care Conference 2025

Page 08

Aged Care Charter of Rights

Page 9

Alpha Updates

Page 10

Light Gardening under the Home Care Package

Page 11

Staff Changes

Page 11

Father's Day Invitation

Page 12

SUPPORT AT HOME CHANGES SUMMARY

Changes to aged care

Over the last few years, the Australian Government has been implementing major changes to aged care. These wide ranging changes continue to drive positive outcomes, increasing transparency and steadily improving the quality of care for older people in Australia.

The government is continuing to put in place more reforms to ensure that everyone receives high quality, person-centred care as they age. High quality care and support should be accessible, no matter if you choose to remain at home or move to an aged care home.

 [MyAgedCare.gov.au/improving-australias-aged-care-system](https://myagedcare.gov.au/improving-australias-aged-care-system)

 health.gov.au/our-work/aged-care-act

About the Support at Home program

The Australian Government is improving in-home aged care to help older people live independently at home for longer.

A new program has been developed called Support at Home, which will bring together some in-home aged care programs from 1 November 2025.

Under the new Support at Home program, there will be improved access to services, products, equipment and home modifications to help older people to remain healthy, active and socially connected to their community.

This includes:

- A Restorative Care Pathway, to help you maintain and improve your independence through multidisciplinary allied health services.
- The Assistive Technology and Home Modifications (AT-HM) scheme, for products, equipment and home modifications to meet your assessed needs.
- An End-of-Life Pathway, to provide dedicated funding to access services and remain at home in your last 3 months of life.

 health.gov.au/support-at-home

WORSHIPING WITH ALL AGES

During our Chr
Care and Chr
Church servic
please kindly
phones on sil
Thank you!



The Children visit to our service on the 16th of July was like a breath of fresh air!
Young and old voices praised the Lord with strength.
The photos speak for themselves.
Thanking Pastor Teofil, the children and their parents for making this possible!



DOES GOD HEAL TODAY?

Extracts from "Questions of Life" by Nicky Gumbel, Alpha founder

"Healing in the Bible"

In the Old Testament we find that it is in God's character to heal; 'I am the Lord who heals you' (Exodus 15:26). We find God's promises to bring healing to those who listen to him and who honour him (eg, Exodus 23:25-26; Psalm 41), as well as several examples of miraculous healing (eg, 1 Kings 13:6; 2 Kings 4:8-37; Isaiah 38). One of the most striking examples is the healing of Naaman, the commander of the army of Aram, who had leprosy. God healed him after he had reluctantly dipped himself seven times in the River Jordan. 'His flesh was restored and became clean like that of a young boy' (2 Kings 5:14), and he recognised the God of Israel to be the only true God. Elisha, who had instructed him, refused the payment, which Naaman offered (although his servant Gehazi made the fatal mistake of trying, deceitfully, to get money for himself as a result of the healing). First, from this story we see that healing can have a remarkable effect on a person's life – not just physically, but also in their relationship with God. Healing and faith can go hand in hand. Secondly, if God acted in this way in the Old Testament, when there were only glimpses of the kingdom of God and the outpouring of the Spirit, we can confidently expect that he will do so even more now that Jesus has ushered in the kingdom of God and the age of the Spirit.

A quarter of the Gospels is concerned with healing. Although Jesus did not heal all in Judea who were sick, we often read of him healing either individuals, or groups of people (eg, Matthew 4:23; 9:35; Mark 6:56; Luke 4:40; 6:19; 9:11). It was part of the normal activity of the kingdom.

Jesus preached the good news of the kingdom and healed the sick. Then he sent the twelve apostles out to do exactly the same. Jesus said to them: 'Preach this message: "The kingdom of heaven is near". Heal the sick, raise the dead, cleanse those who have leprosy, drive out demons...' (Matthew 10:8).

Nor was it only the twelve to whom he gave this commission. There was also a further group of seventy-two whom he appointed. He told them to go out and 'heal the sick... and tell them, "The kingdom of God is near you"' (Luke 10:9). They returned with joy and said, 'Lord, even the demons submit to us in your name'.

Healing today

Some people believe that God chose to confine miraculous healing to the age of the early church. But God is still healing people today. In fact, there are so many wonderful stories of God healing that it is difficult to know which to give as an example.

How in practice do we go about praying for the sick? It is vital to remember that it is God who heals, not us. There is no technique involved. We pray with love and simplicity. The motivation of Jesus was his compassion for people (Mark 1:41; Matthew 9:36). If we love people we will always treat them with respect and dignity. If we believe it is Jesus who heals we will pray with simplicity, because it is not our prayer, but the power of God that brings healing.

How do I pray?

There are various models in the New Testament that we follow. They are all simple. Sometimes we pray for God to heal in the name of Jesus and we ask the Holy Spirit to come on the person. Prayer may be accompanied by anointing with oil (James 5:14). More often it is accompanied by the laying on of hands (Luke 4:40).

CHRISTIAN HOME CHURCH



Our Christian Home Church gatherings are welcoming you all with love!

You may be our Elder, our Elders' children, grandchildren, neighbours, friends, our staff, volunteers or subcontractors with their children or parents or friends, or you can simply be a friend of CHC.

If you have never joined us and you would like to come and have a peek, just come and see, you will be the guest of honour!

Our next Christian Home Church services and afternoon tea meetings are planned for: Wednesday 13/08, 27/8, 10/9, 24/9 and so on fortnightly.

For our usual church services we meet on the premises of: St Paul's Anglican Church (also called Mullum Mullum Anglican Church) at

40 Warrandyte Rd, Ringwood 3134

and there is ample parking.

We highly recommend that you keep social distancing and wear a mask if concerned about COVID or other infectious diseases.

Please note that we cannot take responsibility for your COVID safety when attending; if you deem attendance as an unacceptable risk to your health, we understand!

HAVE YOU VISITED OUR CHRISTIAN HOME CHURCH WEBSITE AT [HTTPS://CHRISTIANHOME.CHURCH](https://christianhome.church) ?

PLEASE DO SO FOR UPCOMING SERVICE DATES, SERVICES RECORDINGS, PRAYER REQUESTS, ETC.

Christian Home Church is an ecumenical non-denominational church where we welcome people from any background and hope that irrespective of having been brought up as Catholics or Baptists or Pentecostal, Methodists, Lutherans, Presbyterians and so on, or maybe having no prior connection with church, we will all meet up in unity to bring glory to our God, praise our Saviour and thank our Holy Spirit.

ALPHA

Our Newsletters this year focus each month on a new Alpha topic.

This month:

"Does God Heal Today?"

PSALM OF THE MONTH

Psalm 147:1 - 6

Praise the Lord.

How good it is to sing praises to our God,
how pleasant and fitting to praise him!

2 The Lord builds up Jerusalem;
he gathers the exiles of Israel.

3 He heals the brokenhearted
and binds up their wounds.

4 He determines the number of the stars

and calls them each by name.

5 Great is our Lord and mighty in power;

his understanding has no limit.

6 The Lord sustains the humble
but casts the wicked to the ground.

7 Sing to the Lord with grateful praise;

make music to our God on the harp.

National Aged Care Provider Conference 2025

Na>igating the change

Rights and regulation

29 – 30 July 2025 | Melbourne Convention and Exhibition Centre

Dinu and Anca attended the 2 day conference in Melbourne.

The Conference was intended to support Aged Care providers with the start of the new Aged Care Act, scheduled for 1 July 2025. As the start was delayed to 1 November 2025, the topics of the Conference helped us better understand the new context and prepare further for its requirements.

It focused mainly on the new Australian Aged Care Act starting 1 November 2025, emphasizing changes to rights, regulations, and provider obligations. Key themes included understanding the strengthened Quality Standards, new provider registration processes beginning July 2025, and the shift to a rights-based aged care system. Providers also received guidance on updating systems, training staff, and meeting new governance and financial requirements under the new Act.



The new Aged Care Act will include a Statement of Rights, detailing the rights that older people should expect when accessing aged care services.

The rights outlined in the Bill will help to ensure that older people and their needs are at the centre of the new aged care system.

Please see on the next page the poster summarising the Statement of Rights, and rest assured that our actions will always be consistent with the Statement of Rights.





Charter of Aged Care Rights

All people receiving Australian Government funded residential care, home care or other aged care services in the community have rights.

I have the right to:

1. safe and high-quality care and services;
2. be treated with dignity and respect;
3. have my identity, culture and diversity valued and supported;
4. live without abuse and neglect;
5. be informed about my care and services in a way I understand;
6. access all information about myself, including information about my rights, care and services;
7. have control over and make choices about my care, and personal and social life, including where choices involve personal risk;
8. have control over, and make decisions about, the personal aspects of my daily life, financial affairs and possessions;
9. my independence;
10. be listened to and understood;
11. have a person of my choice, including an aged care advocate, support me or speak on my behalf;
12. complain free from reprisal, and to have my complaints dealt with fairly and promptly;
13. personal privacy and to have my personal information protected;
14. exercise my rights without it adversely affecting the way I am treated.

If you have concerns about the aged care you are receiving, you can:

- talk to your aged care provider, in the first instance,
- speak with an aged care advocate on **1800 700 600** or visit **opan.com.au**, for support to raise your concerns, or
- contact the **Aged Care Quality and Safety Commission** on **1800 951 822** or visit its website, **agedcarequality.gov.au**. The Commission can help you resolve a complaint about your aged care provider.

NEVER TOO LATE TO JOIN ALPHA



On the 27th of July our Alpha group met in the office to discuss and provide heart-warming testimonies about God's Healing today.

This was followed by a very special day out, at the Seaford Pier and Cafe.

It is never too late if you want to join Alpha, please call Anca on 03 9069 6202.



WHAT IS LIGHT GARDENING?

Home care packages allow for the provision of light gardening to maintain a home and garden in a condition of functional safety and provide an adequate level of security.

Some minor light gardening services can be provided where the person was previously able to carry out the activity themselves but can no longer do safely. For example: maintaining access and egress pathways through a property; lawn mowing; weeding of established garden beds; yard clearance where there are issues of safety and access; essential pruning for access areas.

More extensive gardening services are the responsibility of the homeowner. This includes maintaining an entire garden, extensive tree or garden pruning, mulching gardens, or installing raised garden beds. Farm work or extensive gardening on large land holdings are also exclusions under the home care packages program.

CHANGES IN YOUR SUPPORT TEAM

This month we are farewelling with thanks and gratitude Jessica, who decided to pursue ministry projects both in Australia and overseas, and to support her large family (7 children!) while her Pastor husband travels overseas.

Jessica has been with CHC nearly 3 years, a blessing to us in the office and to you, our Elders.



FAREWELL JESSICA

WELCOME TIMOTHY



Timothy is starting with CHC on the 18th of August. Timothy has been involved in project management, Human Resources and many other areas. Timothy is also finishing a Degree in Theology and is teaching the youth at his church in South-Eastern Melbourne.

Have you got a complaint?

At Christian Home Care we strive daily to provide excellence in Home Care Package Service Delivery. Have we missed something?

Raising your complaint promptly and directly with us gives you the best chance of a satisfactory resolution - please call us on 03 9069 6201.

If you don't receive a response to your complaint or are not satisfied with the response, you can contact Aged Care Quality and Safety Commission (ACQSC) or an advocate.

For more information on how to raise a complaint, you can find resources on ACQSC website agedcarequality.gov.au. If you want to contact an aged care advocate, call 1800 700 600. You can contact ACQSC on 1800 951 822.

